

CARE AND MAINTENANCE FABRICS

To remove dust particles, lightly vacuum the fabric surface. Spills and fluid should be immediately blotted. For minor fabric stains and marks use water-based fabric solvent, applying light pressure, to lift the dirt and stain. Any use of water and soaps may harm the fabric, causing water stains and damage to the fabric's contents. Do not scrub the fabric with bristle or vacuum brushes as the fabric may pull or tear and the appearance may be permanently affected. Professional steam cleaning is recommended.

MESH

To remove dust particles, clean with a damp cloth. Do not use an excessive amount of water. For minor stains and marks, use water-based fabric solvent, applying light pressure, to lift the dirt and stain.

LAMINATES

Dust laminated surfaces for regular maintenance. Clean any dirt or stain with a damp cloth. Do not use an excessive amount of water, abrasive cleaners, acids or alkalis and do not scratch or scrape surfaces. For persistent stains and marks use Zep Heavy-Duty Citrus Degreaser® , Cabinet Magic® or Countertop Magic®.

ACRYLIC TILES AND PANELS

Dust regularly to keep surfaces free of dust particles. Clean any dirt or stain with a damp cloth. Dry the area using a dry microfiber cloth. The use of paper cloths, fiber cloths or rags is not recommended as loose particles and debris remaining on the cloth may scratch or harm the acrylic surface. Do not use other chemical cleaners or window cleaners as their chemical compositions may alter and/or permanently affect the surface appearance.

TEMPERED GLASS

Wipe tempered glass with a mild soap or detergent and lukewarm water. Use a clean soft cloth, applying only light pressure. Rinse with clean water and dry by blotting with a damp cloth.

VINYL / EDGE TRIM

To remove minor scuff marks and general dirt from bases and connectors, use warm water and a soft cloth. Do not use harsh abrasive cleaners, as they may cause permanent scratches on the surface.

PAINTED METALS

Tayco's painted metal products are powder-paint-coated. To clean these products, use a damp cloth, using only a small amount of lukewarm water if necessary. Dry with a clean, dry cloth. To avoid scratching and damaging the painted surface, do not use hard bristled brushes or abrasives.

POLISHED CHROME

Maintain the luster on polished chrome products by gently cleaning with liquid soap and warm water solution. Gently dry and polish the chrome with a clean, soft cloth or rag that is free of any abrasive debris. To buff and polish further, use a commercial chrome cleanser and/or polish to enhance the shine and look. Do not use abrasive cleaners or products, as they may permanently alter the surface appearance.

THE USE OF HARSH CLEANERS AND CHEMICALS MAY PERMANENTLY ALTER THE PRODUCT FINISH APPEARANCE AND WILL VOID ANY WARRANTY.

FILE A CLAIM

Submit a claim using the [General Claims Form](#).

Submit a claim appeal using the [Claim Appeal Form](#).